



**The Annual Complaints & Redress Conference  
6 October 2010 Woburn House, London  
Conference Sponsorship Opportunity**

AvMA's Annual Complaints & Redress Conference is now in its fourth year and will examine how the NHS is faring one year on from the new complaints procedure. As well as feedback from the Ombudsman, we will have the very latest on the Department of Health's position on complaints and redress. The day also looks in detail at the new approach for redress in Wales and potential lessons for the rest of the UK.

By sponsoring this popular event for a fee of **£1,500 + VAT**, you will have an outstanding opportunity to promote your organisation to approximately 80 - 110 delegates at the conference, as well as receiving the following benefits:

- **Exhibition display space of 3m x 2m**
- **A full page synopsis/advertisement in the conference proceedings**
- **Company logo on the front cover of the conference proceedings and programme**
- **One free delegate place to attend all conference sessions; discounted rates for further delegates; lunch and refreshments for two stand personnel**
- **Delegate list**
- **Acknowledgement in the chairman's opening remarks**
- **Company logo on conference signage and on screen between conference sessions**
- **Company logo, acknowledgement and web link on the AvMA web site**
- **Acknowledgement in mailings to over 6,000 contacts from AvMA's database**

If you would like to take advantage of this excellent promotional opportunity, then please complete your details below and return with payment. Should you require any further information, please e-mail [conferences@avma.org.uk](mailto:conferences@avma.org.uk) or call 020 8688 9555.

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