# Alternative Dispute Resolution - Effective Use & The Way Forward



# **27 February 2019**

**Exchange Chambers, Manchester** 

# **#ADR**

CPD: tbc

(APIL accredited)

**SRA** competencies: **B** 

In AvMA's experience, most people do not want to take legal action if they can avoid it. Many feel forced to take legal action because of a lack of openness and honesty, to hold people to account, or because they believe that it is the only way available to get the compensation they need and deserve. Increasingly, people are looking at alternative dispute resolution and AvMA are interested in any suitable alternatives to litigation that are fair to the injured party and less stressful and expensive for everyone involved.

The excellent line up of speakers will help you assess the most effective use of alternative dispute resolution, which could reduce cost, stress and time, and, in some cases, save reputations, and what the future may bring.

# **CONFERENCE PROGRAMME**

Chair: Bill Braithwaite QC, Barrister & Head of Chambers, Exchange Chambers

- 09:15 REGISTRATION AND REFRESHMENTS
- 10:00 CHAIRS OPENING REMARKS
- 10:10 MEDIATION IN CLINICAL NEGLIGENCE CLAIMS

PAUL KIRTLEY, Barrister, Exchange Chambers

10:50 NHS RESOLUTION PERSPECTIVE ON ALTERNATIVE DISPUTE RESOLUTION

JULIENNE VERNON, Head of Claims Management Quality (Solicitor), NHS Resolution

- 11:30 REFRESHMENTS
- 11:45 CIVIL JUSTICE COUNCIL ADR REVIEW
  TONY ALLEN, Senior Consultant & Mediator, CEDR, &
  member of Civil Justice Council ADR Review Working
  Group

12:25 LUNCH

13:15 DIGITAL AGE OF DISPUTE RESOLUTION

PHILIP HESKETH, Mediator & Operations Director, Acting Registrar, Trust Mediation

13:55 NON-TRADITIONAL ADR

BILL BRAITHWAITE QC, Barrister & Head of Chambers, Exchange Chambers

- 14:35 REFRESHMENTS
- 14:50 COSTS CONSEQUENCES OF ADR

DOMINIC WOODHOUSE, National Training Manager, PIC

15:30 PANEL FORUM - FEATURING SPEAKERS FROM THE DAY

16:00 CHAIRS CLOSING REMARKS, FOLLOWED BY NETWORKING DRINKS RECEPTION.

NB: Programme and timings may be subject to change

# **Delegate booking form**

# Alternative Dispute Resolution - Effective Use & The Way Forward (367)

27 February 2019, Exchange Chambers, Manchester

Please complete this form in BLOCK CAPITALS and return **one form per person**.

We accept photocopies of this booking form or you can download from www.avma.org.uk/events.

Return your booking form to

AvMA Events, Freedman House, Christopher Wren Yard, 117 High Street, Croydon CR0 1QG

DX: 144267 Croydon 24 email: conferences@avma.org.uk

		ON		

Organisation:
Address:
Postcode:
DX:
Telephone:
Head of training:
Email:
DELEGATE DETAILS
Title:
First Name:
Surname:
Job Title:
Email*:
$\boldsymbol{\ast}$ Confirmation of booking and online conference documentation will be sent by email
Twitter:
Please specify any special or dietary requirements:
If you do NOT want your name on the delegate list, please tick here
Where did you hear about this event?

# **REGISTRATION FEES**

## Discounted fees when paying at the time of booking

AvMA Lawyers' Service members £255 + VAT = £306

AvMA Lawyers' Service junior rate £205 + VAT = £246

Private sector / standard rate £355 + VAT = £426

Private sector / standard junior rate £305 + VAT = £366

NHS / voluntary sector / charity rate £125 + VAT = £150

#### Junior rates:

Discounted rates for junior solicitors and barristers available to those of 3 years PQE or less

Fees for paying by invoice, with payment due within 30 days or by the date of the event (whichever is earlier):

Add 15% to the fees above

#### Multiple bookings:

A multiple booking discount of 15% applies when you book 3 or more delegates from the same organisation at the same time

# **PAYMENT**

## **Cheque Payment**

I enclose a cheque for £ made payable to AvMA

## **Bank Transfer**

Please send payment to:

Account name: Action against Medical Accidents

Bank: Co-operative Bank

Sort code: 089299 Account number: 65583630

**SWIFTBIC:** CPBKGB22 **IBAN:** GB66CPBK 089299 65583630 Please quote **ref: /firm's name** when making payment

I agree with the terms and conditions of booking

Signature:

Date:

# **TERMS & CONDITIONS**

## **REGISTRATION FEES:**

Registration fees must be received before the event takes place to guarantee your place. Discounted fees apply when payment is received at the time of booking.

\*Fees include refreshments, a light lunch and online conference notes.

## **CONFIRMATION OF BOOKING**

If you have not received confirmation of booking 14 days after registering please contact us on 020 3096 1140. Upon receipt of booking, AvMA will issue a VAT receipt for your payment. Venue information and final details will be sent approximately 1-2 weeks prior to the event. Please note that full payment must reach AvMA before the conference takes place for admission to be given.

# CANCELLATIONS AND SUBSTITUTIONS

Cancellations must be confirmed in writing at least 10 working days before the conference and each delegate place will be liable for a £50 + VAT administration fee. Any cancellations received after this date will be liable for the full fee and course notes

will be sent on. Delegates who are unable to attend due to circumstances beyond AvMA's control and who have not cancelled in advance will still be liable for the full fee and course notes will be sent on. No refunds will be given. Delegate name changes may be made at any time at no extra charge.

#### INDEMNITY

It may be necessary to change the content and timing of the programme, speakers or venue due to circumstances beyond the control of AvMA. We reserve the right to cancel the conference if absolutely necessary and issue a full refund of conference fees. AvMA accept no liability if, for whatever reason, the conference does not take place.

#### PHOTOGRAPHY AND FILMING

There may be a photographer and/OR video recording/streaming taking place during the Event which may be used at a later date for promotional and other uses. Delegates who do not want their photograph to be taken or used in this way should notify a member of staff or the photographer onsite.

## DATA PROTECTION ACT

AvMA will retain your details on our database to enable us to process your booking, for accreditation purposes and so that you can be kept up to date with relevant details of future events. We will keep your head of training updated on forthcoming conference, webinars and events. We never share your contact details with third parties

- \* If you do NOT wish to receive future mailings from AvMA, please tick the box
- \*\* Occasionally we may include marketing material from external organisations with our mailings (eg conference sponsors' mailings). If you do NOT wish to receive information from third parties, please tick the box